

# eCommitment

## We will :

- Try our best to make sure that you can continue to safely access and engage with the Y and get the most out of our services
- Make sure to get permission from your parent or caregiver before we talk with you online
- Always make sure that a parent or caregiver and / or other Y People are copied into everything that we send you
- Only communicate with you about Y related activities (unless we are providing youth or counselling services.)
- Get permission from your parent or caregiver before we post or share any photos or videos of you
- Make sure that the right people are told about any concerns you may let us know about
- Do our best to make sure that any information you give to us is protected under privacy laws

## We will not :

- Message you privately or one on one unless we are providing youth or counselling services.
- Message you using a personal account -we will only use approved Y profiles. If you are unsure or don't recognise the profile, please speak with an adult you trust.
- Post or share pictures or videos of children and young people - who participate in our programs - on a personal profile (we will only use approved Y profiles)
- Post or share any inappropriate pictures of children or young people on any profiles
- Swear, use adult language or talk about anything that is sexual or might seem sexual when communicating with children and young people
- Bully you or force you to do anything or share anything
- Encourage you to keep what we talk about a secret, or what you talk about with anyone else
- Ask you to meet us anywhere (besides a Y site when other Y People are around)
- Share your information with other people without getting permission from you and your parent or caregiver unless we have to by law- for example when you tell us that someone is trying to harm you
- Encourage you to visit sites that we think may have viruses or where your information is not protected

## Remember

We want to hear from you! But if you need help, a public site like those on social media may not be the best way to get in touch with us. If you have seen something or felt something that concerns you, consider speaking to a Y Person that you trust face to face, over the phone or by email. This is the best way for us to let you know the right person to talk to. Use the QR code below to find the right contact for your YMCA.



If you direct or private message us about your concerns, the Y Person who sees your message will request your contact details and share your concerns so the right Y Person can help you.